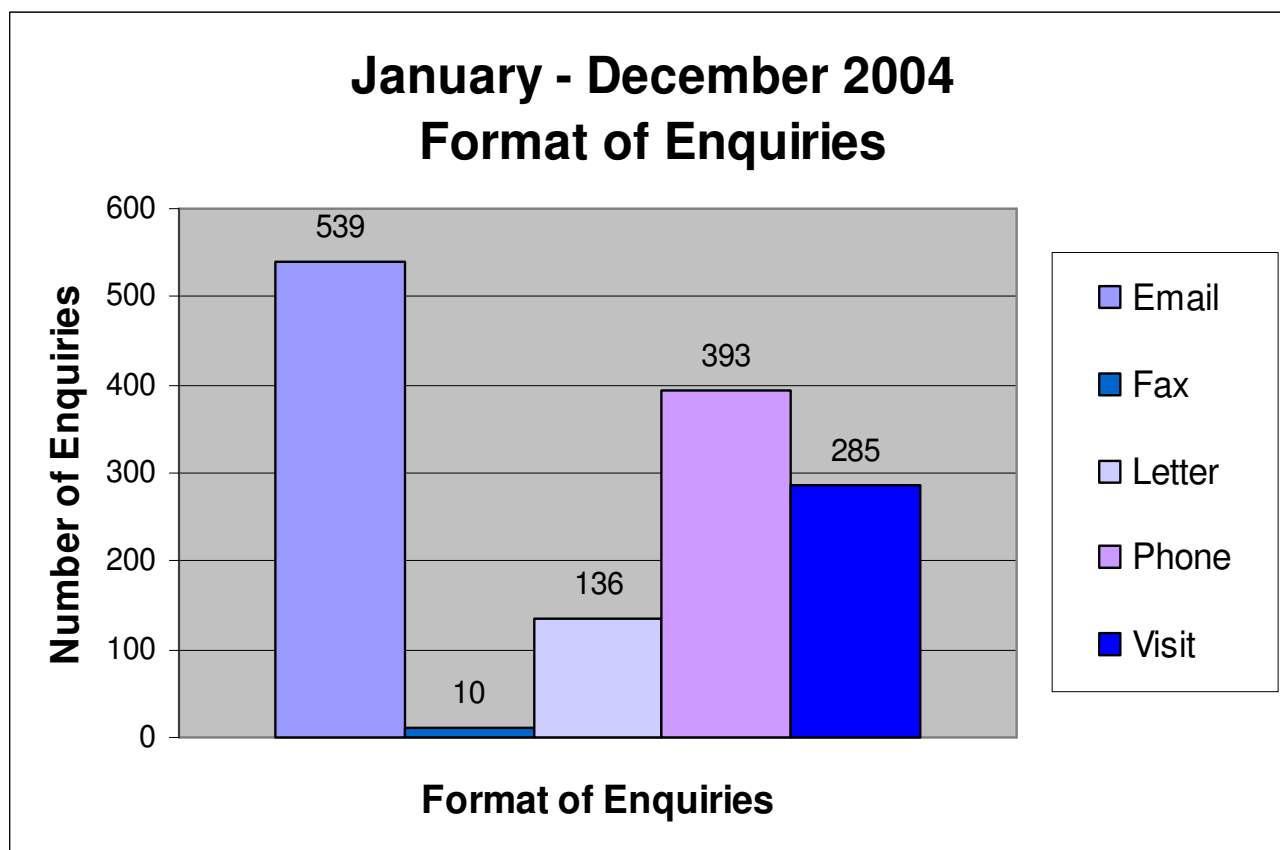


Fig. 1

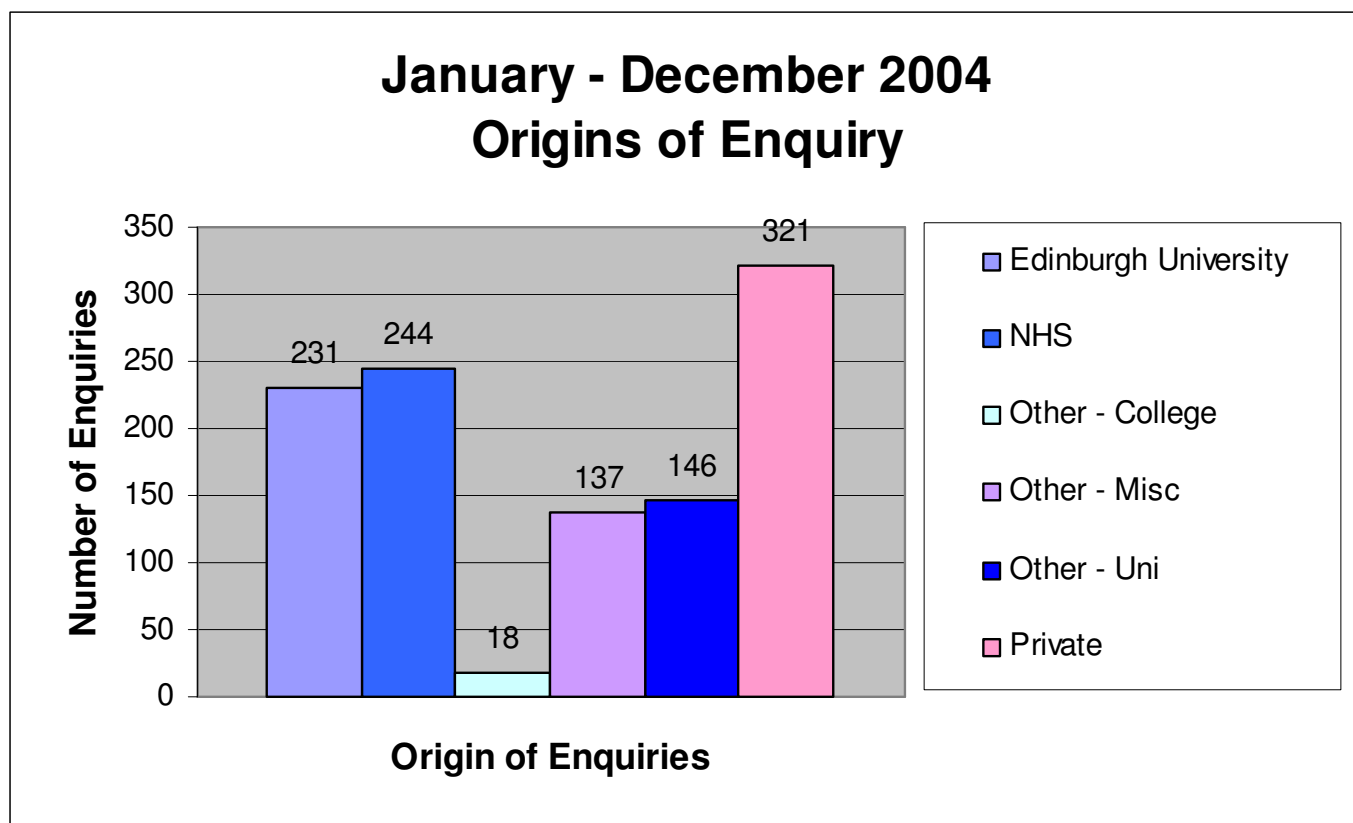
LHSA STATISTICS FOR JANUARY TO DECEMBER 2004



Format of Enquiry	Number Jan – Dec 2004	Number Jan – Dec 2003
Email	539	534
Fax	10	13
Letter	136	139
Phone	393	411
Visit	285 (Inc. visits to Stack and Reading Room)	273 (Inc. visits to Stack and Reading Room)
Total	1363	1370

Fig. 2

LHSA STATISTICS FOR JANUARY TO DECEMBER 2004



Origin of Enquiry	Number Jan – Dec 2004	Number Jan – Dec 2003
Edinburgh Uni	231	239
NHS	244	243
Colleges	18	24
Miscellaneous	137	137
Other University	146	150
Private	321	311
Total	1097 (Excludes visits to Reading Room and Stack)	1104 (Excludes visits to Reading Room and Stack)

Fig. 3

LHSA STATISTICS FOR JANUARY TO DECEMBER 2004

READING ROOM ONLY
(excludes Special Access Visits to Stack)

Month	2004	2003
January	53	135
February	18	125
March	15	83
April	51	41
May	52	52
June	27	42
July	90	23
August	51	26
September	53	4
October	32	22
November	16	20
December	27	11
Total	485	584
(Includes whole boxes and folders so the number of individual items would be much higher)		

Production Statistics Special Access

Approximate total	2004	2003
	320	240

Production Statistics Staff

Approximate total	2004	2003
	2310	1734